Who are we?

The Independent Complaint and Review Authority (**ICRA**) is a part of the NZDRC Group and was established as a specialist delivery service for:

- independent and impartial reviews of, and appeals against, decisions and determinations made by public and private sector organisations and government bodies in the exercise of their statutory powers and duties; and
- independent and impartial review and auditing of intra-organisational and extra-organisational B2B and B2C complaints processes, procedures and outcomes.

ICRA is contracted to the Accident Compensation Corporation to provide statutory review and mediation services in relation to disputed ACC decisions. In relation to this contract, we are currently looking for experienced adjudicators, with a good working knowledge of medico-legal issues, to join our existing panel of ACC reviewers.

What we require

Do you have adjudicative experience? We are interested in hearing from applicants from a broad range of backgrounds and experiences however, if you have Medico-Legal experience that would be advantageous.

We require our reviewers to be experienced and precise in their work, to be accurate with a high level of attention to detail and to have excellent analytical and decision making skills.

What we can offer

A supportive working environment and well established policies and procedures that streamline our processes. We are highly efficient and well regarded and respected for the services we provide and are looking to work with like-minded, high calibre reviewers.

Please note: This is not a salaried position and you would be contracted and remunerated on a per-case basis.

If you are interested in finding out more, please email recruitment@nzdrc.co.nz and attach a relevant updated copy of your CV and cover letter outlining your relevant experience and reasons for applying.